

Sustainable Business Energy Solutions Pty Ltd ABN 21 131 625 600 trading as Sol Distribution (**Sol Distribution**) and its Loyalty Program "Sol+ Rewards" has the following terms and conditions. Sol Distribution's Loyalty Program together with its branding, logos, trademarks and domain name (**IP**) will be used for the purposes of promoting the Loyalty Program.

Sol Distribution Loyalty Program Terms and Conditions

1. Eligibility 1.1. The Loyalty Program ("Program") is open to registered customers of Sol Distribution ("Company") who meet the following criteria:

- Have an active account with the Company.
- Purchase products directly from the Company.

2. Eligibility 2.1. A customer qualifies to participate in the program by accumulating purchases with the Company. 2.2. Customers must provide accurate information and keep their account details up to date to remain eligible for rewards.

3. Earning Rewards 3.1. Rewards are earned based on the purchases and expenditure amount, as specified by the Program's structure. 3.2. Purchases must be made directly through the Company to qualify for rewards. 3.3. Certain products or promotions may be excluded from earning rewards, which will be specified at the time of purchase.

4. Reward Redemption 4.1. Rewards can be offered to customers as a form of experiences, special pricing, discounts, or other benefits as outlined at the time of qualification and are at the discretion of the Company. 4.2. Rewards must be redeemed within the 6 months of your qualified period; otherwise, they will expire. 4.3. Rewards are non-transferable and cannot be exchanged for cash.

5. Program Changes 5.1. The Company reserves the right to modify, suspend, or terminate the Program or any aspect of it at any time, with or without notice. 5.2. Changes to the Program will be communicated to participants via [email/website/etc.].

6. Account Management 6.1. Customers will be advised on their tier allocation, account status and rewards pertinent to the period and tier qualified.

7. Abuse of Program 7.1. The Company reserves the right to investigate any suspected abuse or fraudulent activity related to the Program. 7.2. Abusive behaviour or violations of these terms may result in forfeiture of rewards and/or termination of Program participation.

8. Liability 8.1. The Company is not liable for any losses or damages resulting from participation in the Program or its termination. 8.2. The Company is not responsible for any technical issues or errors affecting reward accrual or redemption. 8.3 The Company reserves the right to modify, update, amend or withdraw this program at any time without prior notice.

9. Governing Law 9.1. These terms and conditions are governed by the laws of Australia. 9.2. Any disputes arising under these terms will be resolved in the courts of Australia.

10. Contact Information 10.1. For questions or assistance regarding the Program, please contact marketing@sol-distribution.com.au

11. Acceptance 11.1. Participation in the Program constitutes acceptance of these terms and conditions.